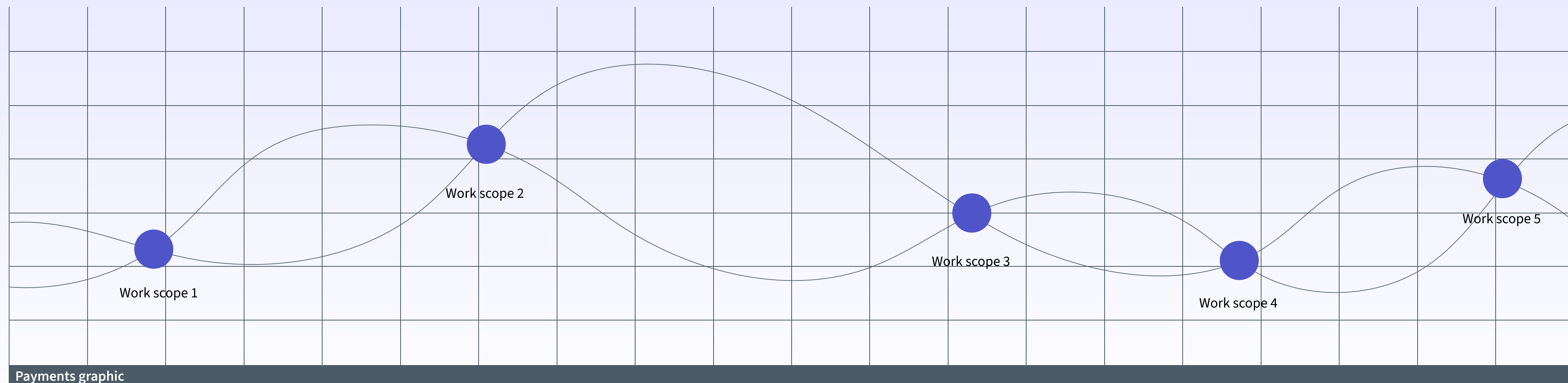


On-Demand Development Service

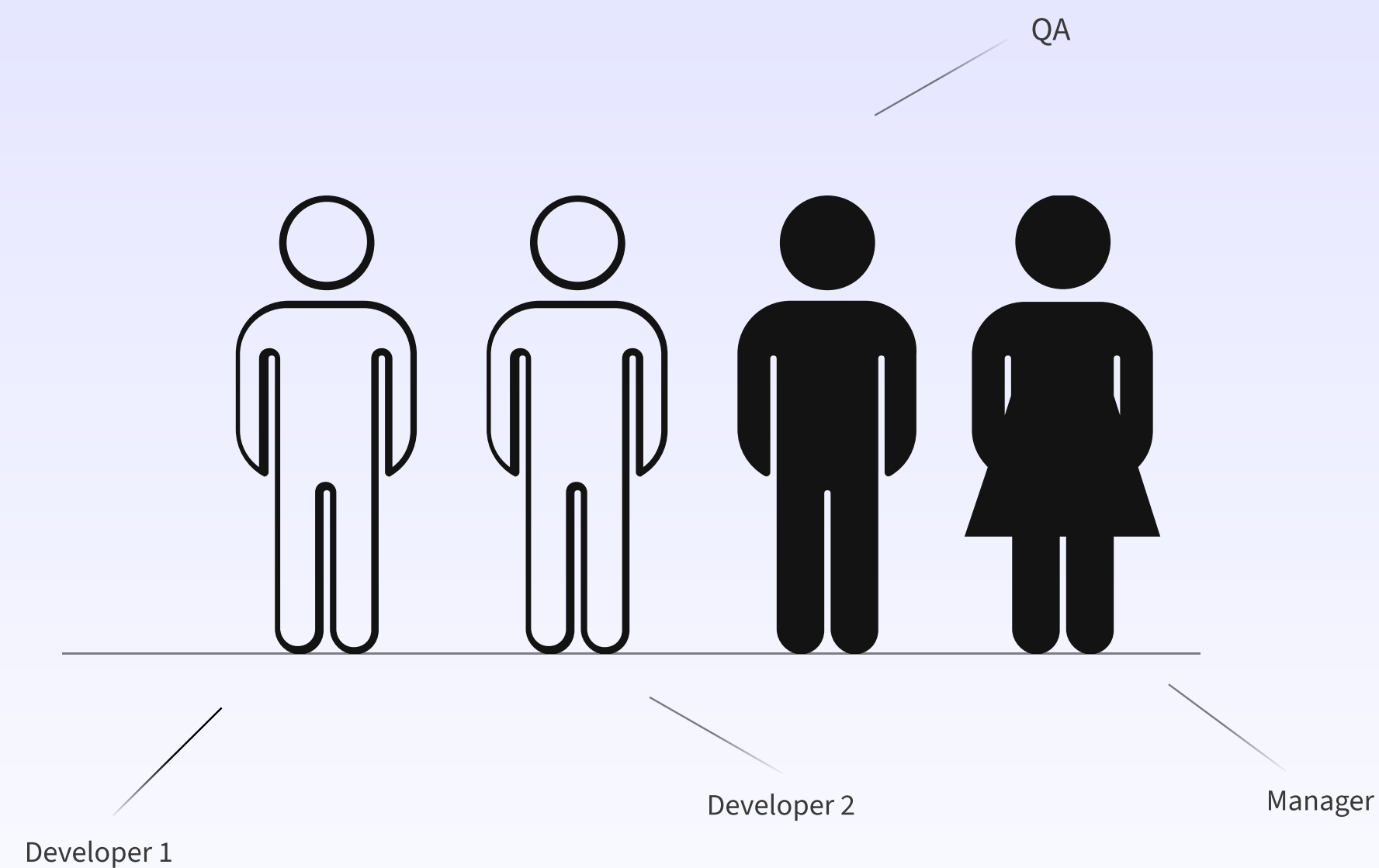


A guide for the client to collaborate effectively with development support team

- > This model provides you with a possibility to pay for our services in parts according to the payment schedule specified under the contract.
- > After we sign a contract where the team roles and their rates, we invoice you monthly accordingly to the work finished and services provided.



How does the On-Demand Development service looks like?



1

Mgroup forms groups of small teams to work together on several projects. The team is working with 2-3 clients, dividing the time for each client according to individual SOWs.

2

The team members are always available for information by the member who is responsible for communication. This role is performed by customer success manager.

3

Mgroup team of course also includes dedicated developer(s) and QA manager to perform Smoke Testing, and Project Manager to plan team's activities.

Minimum amount of hours

On-Demand Development service is possible with set agreement with **up to 24 hours per month** budget. When the client may find that the agreed monthly hours are not enough to cover the development, we may ask them to approve new conditions for some time or revision of the contract fully. It is important that Mgroup's team have been provided with prioritised tasks in order to efficiently use yoclient'sur budget.

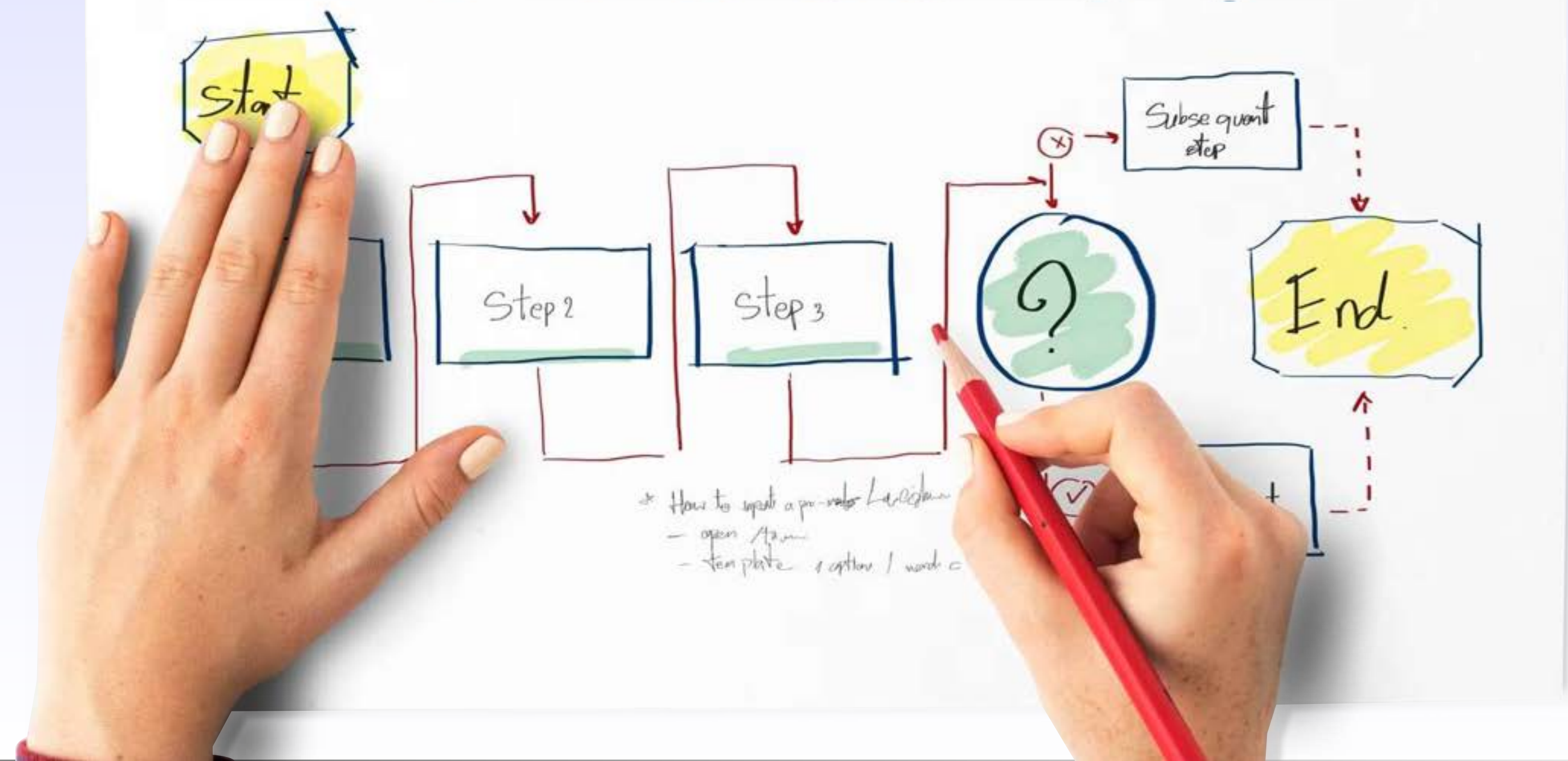


Process

We provide a working procedure of rising a ticket, its reporting, time estimation approval process, daily and/or weekly communication between teams, development releases, escalation (if needed), risk management, etc..



You will know for sure what to check the progress, where the time is spent, how the process of development is going and when you will receive the result. **The workflow is fully transparent and clear.**



ODS Services

PROS

- Tasks implementation on demand.
- Minimal scope and well predictable budget.
- Requirements can be updated on-the-fly.
- Project can be canceled at any stage.

CONS

- The lowest boundary to go with On-Demand model is 24 hours;
- There is no guarantee we process and execute your request immediately within the common model;
- To assure fast evaluation and scheduling you may need to pay the retention fee monthly;



THANK YOU

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